



AthleticSound Return Policy

If, for any reason, a customer, excluding third party low voltage installers, electrical contractors, etc. (see below), is not satisfied with the sound system purchased, they will have five (5) days from receipt of the system to notify AVX Northwest, Inc./AthleticSound of their dissatisfaction. If, after AVX Northwest, Inc./AthleticSound is given the opportunity to review the installation, system settings and component functionality with the customer representative, they are still not satisfied with its performance, they will have an additional five (5) days to ship the complete system back to AVX Northwest, Inc./AthleticSound. All return shipping costs will be paid by the customer. Assuming that the complete system is returned within the ten (10) day period in the same condition as when it was received by the customer, a refund of the purchase price of the system (excluding shipping costs), less a fifteen percent (15%) restocking fee, will be issued to the customer.

For all systems purchased by a third party (low voltage installer, electrical contractor, etc.) for resale, said third party shall be responsible to their customer for all refunds, warranties and issues pertaining to said system. AVX Northwest, Inc./AthleticSound shall not be liable to said third party or the entity to whom the third party sells the system, regardless of the cause of said issue.